Care. No Matter What. This past year was a testament to our commitment to this promise.

The resilience of our communities, our patients, and Planned Parenthood staff kept us going during a difficult time. The unwavering generosity of supporters like you strengthened our ability to respond so local people could safely receive essential care—even amid a global pandemic.

We are proud of our health center staff for navigating the ever-changing landscape of COVID-19 while meeting the health care needs of local people through telehealth, mailing birth control and medications, and ensuring all staff and patients are equipped with PPE. We went from having 0 telehealth appointments in February to completing 7,981 total telehealth visits by July. Non-clinic staff transitioned to work from home to limit opportunities for exposure, and our medical team collaborated with Raíz to deliver COVID-19 testing, PPE, and food to communities hit the hardest by the pandemic.

Our Leadership

We are proud of the drive and creativity that went into pivoting our advocacy and education work to socially distanced and virtual spaces like Google Classroom, Zoom, text and phone banks, and by organizing door-to-door “Lit Drops.” Most of all, we are proud of our dedicated community of supporters like you. Without you, none of this would be possible.

It is exciting to share everything we achieved in 2020 despite the twists and turns of an unprecedented year. Your support instills confidence that together, we can take on any challenge!

Thank you for making this work possible. No matter what.

– PPGWNI Board of Directors and Executive Team
COVID-19 Response

Enhanced Pay
73% of staff received hazard pay, totaling $415,646

Equipment Upgrades
$297,089 for working-from-home equipment, internet, & security.

Remote Work
27% of staff worked from home

Online Donations
$524,516 raised online

PPE to Staff
3,575 boxes of masks (compared to 17 boxes in 2019)

Virtual Care
13,402 telehealth visits

COVID-19 Screenings
37,988 pre-appointment screenings

Birth Control Delivery
147,823 prescriptions delivered by mail & curbside

Care. No Matter What.

Ensuring Access Through Technology

Once the severity of the COVID-19 pandemic became clear, PPGWNI immediately pivoted to telehealth as an essential option for all appropriate visits to protect our patients and staff. Patients get more care by connecting to clinicians directly from a safe distance. Telehealth has allowed us to continue to provide the same high-quality and compassionate care that our patients expect and deserve.

We ensured patient safety and quality care by offering:

- **Telehealth Services**, including:
  - Clinician-guided medical abortions
  - Behavioral health screenings and visits
  - Birth control counseling and Rx renewal
- **Direct-to-patient shipping of birth control and medications**, including:
  - Emergency contraception
  - STI treatment
  - Narcan for opioid overdose reversal
  - Hormone self-injection kits for Gender-Affirming Care

“The video chat worked really well and it was super easy. The doctor was awesome to talk to, she cracked a few jokes to lighten the mood at first and went through everything thoroughly while still making it easy to understand.”

- Martha, Wenatchee patient

“They were all super nice and took proper measures to ensure the safety of patients during the COVID-19 pandemic. Masks were worn by employees and patients, which made the facility feel safe.”

- Ashley, Pullman patient
Our Health Care Impact

30,158 total patients | 4,198 patients identify as male | 51,390 total patient visits

151,109 contraceptive information & services
45,124 total STI tests
6,004 breast exams & pap tests (16% of total tests detected early cancer or abnormalities)
44,721 total family planning visits
940 behavioral health services | 68% of visits via TeleHealth
295 primary care services | 23% of visits via TeleHealth
907 gender-affirming care visits | 220 new patients (43% increase from 2019) | 515 total patients

“Patients have stated how comfortable and safe the new building feels. We’ve also been able to provide more services and reduce the travel burden for Moses Lake patients by ensuring the care they need is here in their own community.”
- Victoria, Moses Lake staff

“Patients have stated how comfortable and informed me about all the birth control methods available. This visit was definitely one of the best experiences I’ve had at a doctor’s office before.”
- Hanna, Pullman patient

Focused on the Future

Our generous community has made the dream of owning our building in Moses Lake a reality. Your contributions enabled us to begin seeing patients at our beautifully remodeled new location in early October 2020!

We continue to encourage and accept donations of all sizes to support increased health care access for patients visiting our new health center in Moses Lake. Thank you!

Naming opportunities available! Email development@ppgwni.org or go to moseslake.ppgwni.org for more information.
Mobile Outreach Clinic

In June, PPGWNI Raíz and medical staff collaborated to create a Mobile Outreach Clinic that travels to rural areas of Central and Eastern Washington to provide COVID-19 testing to farm workers and warehouse workers.

We held 13 clinics and provided medical services to almost 500 local workers. Community partners like Nuestra Casa, Café Wenatchee, and Peacekeeper Society supported food and PPE distribution at each mobile clinic.

<table>
<thead>
<tr>
<th>Statistic</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>COVID-19 tests performed</td>
<td>316</td>
</tr>
<tr>
<td>Flu vaccines administered</td>
<td>134</td>
</tr>
<tr>
<td>Hours worked June-October</td>
<td>738</td>
</tr>
<tr>
<td>Families reached with food drives</td>
<td>500+</td>
</tr>
<tr>
<td>Reusable masks</td>
<td>300</td>
</tr>
<tr>
<td>Hand sanitizers</td>
<td>450</td>
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<tr>
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</tbody>
</table>

Now entering its third year, Raíz (Spanish for “root”), continues to grow. The program builds long-term, sustainable, community organizing structures with authentic partnerships in the Latinx community. The Raíz team has been hard at work supporting immigrants during COVID-19 through food drives, rapid response and social service referrals and assistance.

In addition to the mobile outreach clinics, your support bolstered Raíz to achieve the following in 2020:

- Help undocumented community members access reproductive health care by building awareness about the Reproductive Health Access for All Act (RHAA)
- Successfully lobby to pass legislation that prohibits federal immigration agents from making arrests outside courthouses without a warrant.
- Advocate for the inclusion of undocumented workers and families in COVID-19 stimulus programs, which led to $40 million in financial assistance for immigrants through the Washington Immigrant Relief Fund.

Supporting Communities

Spokane Valley Raíz Outreach

Tri-Cities Mobile Outreach Clinic
Sex Ed Victory

In March, opponents moved to overturn landmark legislation mandating comprehensive sex ed in Washington State. Unfortunately, they were able to get enough signatures to put the issue on the November 2020 ballot with Referendum 90.

With the onset of COVID-19 and our opponents’ efforts to deny youth sex ed, our Public Affairs team quickly shifted to mobilize activists through online spaces, engage supporters through text and phone banking, and reach households through socially distanced door-to-door canvassing efforts known as “Lit Drops.”

Local youth stepped up to organize and energize their peers through PPGWNI programs like Generation Action and the Youth Empowerment Program. In collaboration with partner organizations, faith leaders, volunteers and grassroots supporters – the fight resulted in victory!

Washington voters approved the bill with nearly 60% in favor of mandating age-appropriate, comprehensive, inclusive, and medically accurate sex ed in Washington public schools. This was the first time in our country’s history that sex ed had been passed on the ballot!

CENSUS 2020

In 2020, PPGWNI outreach staff partnered with local coalitions to help ensure a full and accurate Census 2020 count in our communities. Census data is used for congressional redistricting and for allocating billions of dollars of federal funding. With so much on the line, it was essential for our region’s residents to hear from trusted messengers like Planned Parenthood about the importance of being counted. It worked! Washington State was second in the country in self-response rates. Spokane and Benton counties were among the top ten counties in Washington with the highest response rates.

Fighting Extremism

With representation from Legal Voice, PPGWNI filed an injunction against the so-called “Church at Planned Parenthood,” a group of extreme protesters whose goal is to disrupt access to Planned Parenthood health services. We won a preliminary injunction in State Superior Court! Despite this win, protesters continue to disturb the peace and threaten public safety by holding loud demonstrations outside our Spokane health center. With your help, we will continue doing everything we can to protect our patients and staff. Thank you for standing with us.
YOUTH EMPOWERMENT PROGRAM

The Youth Empowerment Program (YEP), PPGWNI’s teen leadership program, engages their community on topics and issues that impact youth. High school students in the program reached over 3,250 of their peers with education on healthy relationships, birth control, consent, and civic engagement. YEP members also advocated for the passage of R-90, registered their peers to vote, and raised awareness about the availability of pre-registering to vote for youth younger than 18.

HEALTHY YOUTH COLLABORATIVE

We wrapped up our five-year Healthy Youth Collaborative project in June, reaching thousands of local youth with evidence-based and inclusive sex ed. Our team collaborated with community leaders and youth to produce short films on the importance of sex ed. Check them out here: Use QR code or visit yep.ppgwni.org

We collaborated with PPFA on Chat/Text to provide personalized virtual health information, offering patients nationwide the opportunity to chat or text with a live educator. PPGWNI staff answer personalized and confidential questions about abortion, birth control, consent and more, and help patients navigate finding care. PPGWNI played an important role in the new program while becoming one of the first affiliates to offer chatting in English and Spanish!
**Financials**

- **Total Revenue**: $20,860,434
- **Financial Assistance Provided**: $7,844,886

**Expenses**

- **Health Care Services**: $15,080,375
- **Administration / HR / IT**: $2,596,575
- **Advocacy**: $827,438
- **Education**: $625,953
- **Fundraising**: $297,604

**Total Expenses**: $19,427,945

**Revenue**

- **Medicaid Reimbursements**: $5,893,454
- **Private Insurance / Patient Self Pay**: $5,193,959
- **Title X Reimbursements**: $4,456,914
- **Fundraising**: $2,410,735
- **Investment Activity**: $1,894,201
- **Other**: $496,280
- **Teen Pregnancy Prevention Grant**: $373,291
- **Federal Assistance / HRSA Provider Relief**: $141,600

**Total Revenue**: $20,860,434

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**C3 Donors**

- **Visionary C3 Donors | $10,000+**
  - Ann Schmitt
  - Blaine and Precy Tamaki
  - Carla Smith and Mike Powers
  - Cocchiarella Family Fund
  - Community Foundation of North Central Washington
  - Doris and Jim Kelly
  - Dr. Jerry LeClaire
  - Estate of Francis and Ann Olsen
  - Estate of Sara Kolbet
  - Estate of Suzanne Harper
  - George F. Jewett Foundation
  - Greg and Linda Brown
  - Harriet Cheney-Cokes Foundation
  - Horizons Foundation
  - Jamie Pfeth
  - Latino Community Fund of Washington State
  - Legal Foundation of Washington
  - Molina Community Innovation Fund
  - Patricia and David Gelles
  - Planned Parenthood
  - School’s Out Washington
  - Sherwood Trust
  - Smith-Barbieri Progressive Fund
  - Susan Allen
  - Susan McFadden-Dalton and Pat Dalton
  - The Emerick Charitable Trust
  - The Starr Family
  - Upstream
  - Warren and Deb Fisher
  - Yakima Valley Community Foundation

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**“I feel a deep moral obligation to Planned Parenthood for positively impacting my life. Our community needs Planned Parenthood.”**

- Blaine and Precy Tamaki, Yakima donors
Platinum Friends | $5,000-$9,999

- Drs. Linda Gunshefski and Tim Caudill
- Dr. Peter and Pam Glass
- Dr. Nathan Meltzer
- Dr. George and Lila Girvin
- Dr. Denise Bayuszik
- Dr. Charles Forster and Joan Jacobs
- Dan Fratini and Sheri Engelken
- Dan Cadagan, III
- Cynde Chatham
- Clara and Art Bald Trust
- Carol J. Olwell
- Bernie and Al Toutant
- Andie Mark
- Estate of Sue C. Turner

Silver Friends | $1,000-$2,499

- Andie Mark
- Bernie and Al Toutant
- CallKlope Fund
- Carol J. Olwell
- Clea and Art Bald Trust
- Cynda Chatham
- Dan Cadagan, III
- Dan Fratini and Shari Engellin
- Dr. Charles Forster
- Joel Jacobson
- Dr. George and Laura Winn
- Dr. Nathan Meltzer
- Dr. Peter and Pam Glass
- Drs. Linda Gunshefski and Tim Caudill

Gold Friends | $2,500-$4,999

- Drs. Steven and Sarah Wilhelm
- Eames Fitzgerald Fund
- Elisabeth and Russell Beckstead
- Gay Dorsey and Mike Poppoff
- Group Health Foundation
- Jim and Sarah Nicholson
- Joy Petter
- Justin Wolf
- Kalista and Bill Dubiel
- Karen Hylt
- Karl Eastlund
- Carol Lopes
- Carole Reed
- Cate Coox
- Cathy Kelly
- Cheryl Jones
- Dr. George and Karen Momany
- Douglas Shae and Susan Emmor
- Douglas Shaw and Susan Hinkle
- Dr. George and Karen Momany
- Dr. John Michael Moershel
- Dr. Larry Hauck
- Dr. Lisa Kyle
- Dr. Paul and Susan Ballinger
- Dr. Peter and Pam Glass
- Drs. Linda Gunshefski and Tim Caudill

C3 Donors

- Dr. Kathy Crispell
- Dr. Karen Ireland
- Dr. John Michael West M.D.
- Dr. George and Karen Momany
- Douglas Shae and Susan Emmor
- Douglas Shaw and Susan Hinkle
- Dr. George and Karen Momany
- Dr. John Michael Moershel
- Dr. Larry Hauck
- Dr. Lisa Kyle
- Dr. Paul and Susan Ballinger
- Dr. Peter and Pam Glass
- Drs. Linda Gunshefski and Tim Caudill

“Planned Parenthood has long been the go-to organization to educate and provide essential health care services for our youth. I donate annually to keep this organization well-funded, active and prominent.”

- Nancy Mack, Pullman donor

Cover Photo Credit: Richard Chan, Spokane photographer. www.RiverRockImages.com
Planned Parenthood Advocates of Greater Washington and North Idaho (PPAGWNI) is a 501(c)(4), nonpartisan, not-for-profit organization that engages in educational and electoral activity, including legislative advocacy, voter education, and grassroots organizing. With your support, we work to elect pro-choice candidates at every level and pass laws and policies that support Planned Parenthood patients.

In 2020, we expanded PPAGWNI’s service area to northwest Washington in Whatcom, Island, and Skagit Counties to help elect pro-choice champions. We are committed to building power so Washington State’s legislature protects reproductive rights.

Fighting for our cause against politicians who have been hellbent on suppressing votes in our communities is already challenging and the pandemic added unprecedented obstacles for our work. Despite the setbacks, we got what it takes to win – the majority.

“Planned Parenthood’s honesty, accuracy, and fearless fight for reproductive rights and beyond makes our community better. That is why I donate.”

– Dr. Carla Smith, Spokane donor

C4 Donors | $100+

Aileen and Brendan Monahan
Alex Cook
Amy Thomas
Andrew Wolfe
Annalise Louer
Ashley Kimberley
Barbara R. Haar
Barbara Sinnott
Becky Yeaman and Wade Wolfe
Bruce Mathison
Candace Bording
Carly Ingalls
Carol Arvin
Carolyn Epstein
Charles A. Ross
Christine Sowder
Christopher Reedy
Clover Simon
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Cynthia Bell
Dave Koch
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Andy and Jim CastroLang
Timothy D. Jeske

Spokane Womxn's March

“Planned Parenthood’s honesty, accuracy, and fearless fight for reproductive rights and beyond makes our community better. That is why I donate.”

– Dr. Carla Smith, Spokane donor
We live in uncertain times, but there is one thing we can be certain of - we will continue to fight for the people that need us most.

No matter what.