

## **Visit Instructions: STI Testing**

• This is a urine test, please do not urinate for one hour before your visit one and it may not be able to be done.

## For Your Visit:

- Remember to bring a valid photo ID.
- Bring in your Medi-Cal, CenCal, Gold Coast, FamilyPACT, or insurance card at the time of your visit
- Payment is expected at time of service. We accept credit cards as long as the cardholder is present and has a valid photo ID. We do not accept checks or American Express.
- For their comfort and safety we ask that you not bring children. If you bring a child they must be accompanied by an adult (at least 18 years old) at all times in the reception area. Children are not allowed in exam rooms.
- If you are running late, call us at 888-898-3806, so that we can provide you with your options for the day. If you are late, we do reserve the right to reschedule.
- Please let us know 24 hours in advance if you need to cancel or reschedule your appointment.