Stay connected to your care through the Patient Portal

The **NextGen Patient Portal** helps you conveniently and securely connect with our staff, manage your care, and view your health information on a web-enabled device.

**Features include:**

- Send Planned Parenthood staff a secure message and receive personalized replies from our expert providers (usually within 48 hours)
- View lab results as soon as they come in and be able to ask your provider questions about the results
- Have 24/7 access to your medical history
- Make digital payments from anywhere with internet access
- Request medication refills

**ACTION REQUIRED:** If you are an established patient and already have access to the Patient Portal, NextGen will be launching a new Patient Portal on **Monday, September 12th, 2022**. You will receive an email with instructions for re-enrolling. **You are required to sign up for a new account to continue to access the NextGen portal features listed above.**

If you’ve never used the NextGen Patient Portal, getting started is easy.

1. Provide a valid email address to our staff. You’ll receive an invitation to enroll from NextGen (the email will come from **noreply@medfusion.net**).
2. Create a username and password, then follow onscreen prompts to activate your account.
3. Use your username and password to securely stay in touch with doctors and access your health information anytime, anywhere.

**To log into the NextGen Patient Portal, visit ppgnhaik.org/patientportal.**